



## HIGHWAY INFORMATION SHARING AND ANALYSIS CENTER

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The Highway ISAC and Highway Watch® Program are operated by American Trucking Associations, Inc. under an on-site contract with the Department of Homeland Security, Transportation Security Administration at the Transportation Security Operations Center.

### • SUPER BOWL TANK TRUCK / HAZMAT SECURITY PROTOCOL • For Wide Distribution



The Highway Watch® program was contacted by Jim Anderson of the Florida Rock and Tank Lines. Jim and many of the drivers at the Florida Rock and Tank Lines recently received Highway Watch® training. These highway professionals were able to very rapidly combine the lessons learned during the HWW training session, with their own subject matter expertise. Florida Rock and Tank Lines have 60 drivers operating 35 transports in the Jacksonville area. They have expressed a legitimate concern for updating internal security due to their operations in areas around Alltel Stadium which will hold Super Bowl XXXIX on February 6<sup>th</sup>. Therefore, as active members of the Tank Truck Carriers Association and Highway Watch®, Florida Rock and Tank Lines and the Highway ISAC would like to share security suggestions and protocols deemed appropriate by tank truck subject matter experts.

#### Employee Actions

When new physical security devices and measures cannot be taken in the budget and timeframe allotted, one can always make their HAZMAT operation much safer by training drivers and support staff in some security awareness techniques (such as those taught in the Highway Watch® training course) and mitigation/survival actions to be taken in the event of an emergency. These measures should become necessary to all HAZMAT drivers at all times and not just during the Super Bowl weekend (or any other special event). Examples of these are as follows:

#### **Security Awareness**

##### A. At Terminals

- a. Check vehicle for tampering.
- b. Perform pre- and post-trip vehicle inspections.
- c. Ensure locks and windows are operational.
- d. Be aware of suspicious vehicles and/or people around terminal.

##### B. Highway Precautions

- a. Be aware of any vehicles consistently following your truck.
  - b. Make sure passenger window is raised and door is locked.
  - c. Be alert of truck vulnerability while stopped at red lights or stop signs, or at railroad crossings and crosswalks.
  - d. If possible, stay on well-lighted streets/highways.
- C. At Delivery Locations
- a. Be alert to persons observing deliveries or making suspicious inquiries.
  - b. Make notes of suspicious vehicles observed at delivery locations.
  - c. Report suspicious vehicles to law enforcement agencies
  - d. Report offers to purchase product to supervisor.
- D. Other Security Precautions
- a. Avoid taking breaks while truck is loaded.
  - b. Always check truck's locks and windows and park in a well-lighted area.
  - c. Do not discuss product type or delivery operations with strangers. Report any suspicious contact to superintendent.
  - d. Do not leave truck, whether loaded or not, unattended and unlocked in an area where you cannot observe it.

### **If you are Hijacked**

- Do not panic.
- Do not attempt to resist hijacker.
- If equipped, activate silent alarm or duress system.
- Make mental notes:
  - Physical description of assailant
  - Type of clothing
  - Unusual speech characteristics.
  - Year and make of vehicle.
  - Time in transit and direction.
  - Speed and number of stops.
  - Unusual sounds: railroad crossings, highway traffic, foghorns, etc...
  - In general, try to remain aware of your surroundings.
- Upon release, notify law enforcement.
- Notify terminal superintendent.

### **Be alert – Be observant at all times**

#### **Super Bowl Security Plan**

If your company services an area where a special event is occurring, it is important to develop an internal operations plan to address the heightened security regulations effecting your operation. Florida Rock and Tank Lines developed a Super Bowl security plan that includes the following (below) information. This is a good way to establish security protocols in your organization to improve preparedness during a special event.

This plan will address the additional security risk associated with Super Bowl week. These measures are to supplement existing security plan as required by HM232. The

Super Bowl Security Plan (SBSP) will commence on January 31, 2005 and will be in force until midnight, February 6, 2005. The following is a summary of SBSP activities:

### **Facility Security**

- All outdoor lighting will be inspected and in operation.
- Access gates will be closed and locked. Terminal yard access will only be permitted through the East gate. A new security code will be issued to authorized employees.
- A terminal yard and perimeter check will be completed every twelve hours. All FRTL equipment will be listed on the report.
- All tractors will be locked while parked on the yard. All keys will be kept in the terminal office.
- Secure access- Beginning at 1700 Friday February 4<sup>th</sup>, Access gates will be manned 24/7 by a security guard. Authorized employees will have to present photo ID (driver's license) to the guard to gain access. A log will be kept of all equipment entering/exiting the terminal yard. This will continue until 2400 February 6<sup>th</sup>.

### **Route Security**

- Employees meetings will be held to review the SBSP.
- A driver meeting will be held to review "How to Prevent Hijackings".
- Driver Contact Log – Dispatch will log "OK checks" with all drivers during their shift.
- Highway Watch® – Drivers shall contact Highway Watch® if they observe any suspicious persons or activity. If they need immediate help, they will call 911.

### **Minimization of Risk**

- Dispatch will coordinate with all customers in an effort to schedule loads in such a way where only essential loads will be delivered between 1700 and 2400 February 6<sup>th</sup>.

### **In closing**

The above are positive, proactive examples of how the HAZMAT carrier sector of the highway community can prevent the use of their equipment or personnel in criminal, and possibly terrorist, activity. The Highway ISAC recommends that any HAZMAT carrier adopt similar security protocol to help protect their operation and the American public at large.

The Highway ISAC commends Florida Rock and Tank Lines as well as the National Tank Truck Carriers Association for their valuable additions to this report as well as the overall security of the trucking industry. The Highway Watch® program and Highway ISAC are also available for any inquiries into the improvement of security and awareness among professionals in the highway community. If you have any questions regarding this report or requests for enrollment and training from the Highway Watch® program, please contact the Highway Watch® program at (866) 821-3444 or email: [highwaywatch@trucking.org](mailto:highwaywatch@trucking.org).

Nothing contained within this report constitutes policy or a recommendation. This report serves as an example of what some of the Highway Communities best and brightest are doing to prevent a terrorist attack.

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